SUFFOLK COUNTY OFFICE FOR THE AGING

PROGRAM & SERVICES GUIDE FOR SENIOR CITIZENS



STEVEN BELLONE Suffolk County Executive

Holly S. Rhodes-Teague
Director
Office for the Aging

SUFFOLK COUNTY OFFICE FOR THE AGING H. LEE DENNISON BUILDING - 3RD FLOOR P.O. BOX 6100 HAUPPAUGE, NEW YORK 11788-0099

Hauppauge 631-853-8200

Visit our website at: http://www.suffolkcountyny.gov/aging

e-mail aging.office@suffolkcountyny.gov

PROGRAMS FUNDED BY
THE ADMINISTRATION FOR COMMUNITY LIVING,
THE NEW YORK STATE OFFICE FOR THE AGING
AND SUFFOLK COUNTY

TELEPHONIC INTERPRETING

Over the phone interpretation service is available at no cost for Suffolk County residents by calling Suffolk County Office for the Aging at <u>631-853-8200</u>.

Un servicio de interpretación telefónica está disponible de forma gratuita para los residentes del Condado de Suffolk llamando a la Oficina del Condado de Suffolk para Personas Mayores al 631-853-8200

Nou gen sèvis entèpretasyon disponib gratis pou rezidan konte Suffolk ki gen 60 ane oswa plis. Pou jwenn sèvis sa a rele Biwo Konte Suffolk pou Moun Aje nan <u>631-853-8200</u>.

萨福克县为60岁及以上的居民免费提供电话口译服务,请致电萨福克郡办公室631-853-8200。

O serviço de interpretação por telefone está disponível gratuitamente para residentes do condado de Suffolk, com 60 anos e mais de idade, ligando para o Escritório do Condado de Suffolk para o Envelhecimento, pelo número 631-853-8200.

Mieszkańcy hrabstwa Suffolk, którzy ukończyli 60 rok życia mogą korzystać bezpłatnie z usług telefonicznych tłumaczeń ustnych dzwoniąc do Biura do Spraw Osób Starszych Hrabstwa Suffolk pod numer telefonu 631-853-8200. Il servizio di interpretariato telefonico è disponibile gratuitamente per i residenti della Contea di Suffolk di età pari o superiore a 60 anni, telefonando all'Ufficio della Contea di Suffolk per gli Anziani al numero 631-853-8200.

COUNTY OF SUFFOLK



Steven Bellone SUFFOLK COUNTY EXECUTIVE

Dear Friends:

For almost 50 years, Suffolk County has been committed to improving the quality of life for those residents age 60 or older. With over 300,000 residents over age 60, it is important that we maximize service delivery to seniors through the effective use of Federal, State and local resources. Residents over age 60 now represent approximately 20% of the county's population.

The Suffolk County Office for the Aging is responsible for coordinating the network of services available to seniors. These services include social, recreational, and assistance programs. The goal of these programs is to allow individuals to live independently and actively in their communities.

In order to assist you in accessing programs available in your community, I am pleased to provide you with this Program and Services Guide. If you have questions about any of the programs available to older residents, I would encourage you to call the Office for the Aging at 631-853-8200.

Sincerely,

STEVE BELLONE

Suffolk County Executive

OFFICE FOR THE AGING

Suffolk County began services for older residents in 1972 with a hotline for seniors. In April 1974, the Suffolk County Office for the Aging was officially designated as an Area Agency on Aging by the New York State Office for the Aging which derives such authority from the Federal Older Americans Act of 1965, as amended.

The Office for the Aging is charged with developing and implementing policies and programs for Suffolk residents 60 years of age and older. It interprets and carries forward the policies and procedures of the Federal and State governments as expressed in directives, regulations and statutory charges from these bodies. The office develops a county-wide plan and allocates federal, state and county funding to provide services geared toward assisting older persons to remain independent in their own homes.

The Office for the Aging is responsible for representing the interests of older adults to local government and the County Executive. The office advocates for legislation and funding to improve the quality of life for Suffolk's older residents.

The Suffolk County Office for the Aging provides a range of services to older adults and their families. These services include information and referral, case management, guiding older individuals to needed services, and assisting them with applications for benefit programs. Through contracts with municipal and community-based agencies, the office administers a diversity of services, such as transportation, home care, respite, home-delivered meals and congregate nutrition programs. The Office for the Aging encourages residents to call for information on any of the services they may be interested in obtaining.

INDEX

A MATTER OF BALANCE
ADULT DAY HEALTH CARE5
BENEFITS COUNSELING
CASE MANAGEMENT
CHRONIC DISEASE SELF MANAGEMENT24
DAY CARE3
ELDER ABUSE9
EMPLOYMENT6
EPIC (Elderly Pharmaceutical Insurance Coverage)7
FAMILY CAREGIVER SUPPORT PROGRAM2
FOSTER GRANDPARENT PROGRAM7
HEALTH INSURANCE COUNSELING7
HEAP (Home Energy Assistance Program)
HOME CARE SERVICES (EISEP) Expanded In-Home Services for the Elderly Program
HOME EQUITY CONVERSION9
I.D. CARD9
INTERNET WEBSITES
INFORMATION AND REFERRAL
LEGAL ASSISTANCE 23

MEDICAID APPLICATION ASSISTANCE	10
NON-DISCRIMINATION POLICY	29
NUTRITION PROGRAM	11
NY CONNECTS	10
OMBUDSERVICE	7
RECREATION PROGRAMS	20
RESIDENTIAL REPAIR	19
RESPITE SERVICES	2
SAGE-LI	23
SENIOR COMPANION PROGRAM	8
TELEPHONE REASSURANCE & FRIENDLY VISITING	23
TOWN SENIOR CITIZEN DIVISIONS	19
TRANSPORTATION	22
VOTER REGISTRATION	24
WEATHERIZATION	8

CASE MANAGEMENT

Case Management is a service designed to assist functionally impaired seniors living in the community access services which are suitable to meet individual needs. Case Management consists of five components:

- 1) Intake and Screening
- 2) Assessment and Reassessment
- 3) Comprehensive Services Planning
- 4) Services Acquisition
- 5) Monitoring and Follow-Up

Service plans are developed with clients and their support system to achieve a set of defined goals. The primary objective is to provide guidance to enable seniors to live in a safe environment.

For further information call the office at: 631-853-8200. Please be advised that there may be a waiting list for services.

Expanded In-Home Services for the Elderly Program (EISEP)

Case Management Program.

Case management and limited non-medical in-home care may be provided when funds are available to persons aged 60 and over who can no longer perform the day to day tasks involved in managing a home. Service plans are developed with clients and their support system to achieve a set of defined goals. The primary objective is to provide comprehensive guidance to enable seniors to live in a safe environment. In-home services may range from shopping, laundry assistance and light housekeeping to bathing and grooming. These persons cannot be eligible to receive similar services from Medicaid or from any other source.

Case managers interview the applicant and complete a detailed in-home assessment of the individual's functional impairments, unmet needs, informal supports, and finances in order to formulate a written care plan to safely meet the person's home care needs.

There is no charge for case management, but the client may be required to pay a cost share for the home care services. Call for info 631-853-8200. Please be advised that there may be a waiting list for services.

Family Caregiver Support Services

Services including case management, information and referral, counseling, support groups, training and respite have been developed under Title III-E of the Older Americans Act. The Family Caregiver Program helps sustain family caregivers in their effort to care for an older relative who has a chronic illness or disability. The services are designed to complement, not replace, family care. Call for info at 631-853-8200.

Institutional and Live-in Respite

Caregiver services may be available at the Hamlet Rehabilitation and Healthcare Center at Nesconset, or in-home on a limited basis. Older persons must meet certain eligibility criteria. The maximum stay is five to seven days in a 12 month period. For information and assistance, call 631-853-8200.

Respite Services

Respite Care allows caregivers to take a break from the emotional and physical stressors of caregiving. With the assistance of the respite care program, caregivers are able to take time to tend to their own personal needs, and have peace of mind knowing that their loved one is safe and secure in the comforts of their own home. A companionship level of care is provided and the suggested contribution is based on the ability to pay. Case management is not required in order to be eligible for these services. For additional information call Federation of Organizations Suffolk County Respite at 631-321-8229 ext. 1229.

Volunteer/Non-Profit Respite

Parker Jewish Institute Willing Heart Helpful Hands: Caregiver Support Initiative offers a full range of services including a free in-home consultation with a licensed social worker, family consultations, support groups, education and training programs on how to care for someone with Alzheimer's disease, scholarships for in-home adult day services or overnight stays, access to volunteer caregiver companions, and

socialization opportunities. Services are free and available to anyone caring for a loved one with Alzheimer's disease and other dementias.

Parker Jewish Institute Willing Heart Helpful Hands: Caregiver Support Initiative 271-11 76th Avenue
New Hyde Park, New York 11040
516-586-1507

SENIOR ADULT DAY CARE Social Adult Day Care

Senior Adult Day Care Services are community-based programs offering socialization, personal care, supervision, recreation, and a nutritious meal in a protective setting to those frail or impaired elderly adults who cannot remain alone, but do not require 24-hour residential care. Eligibility, fees and services provided vary. Programs are supported by federal, state, county and town funds, and private funding.

423 Clay Pitts Road
East Northport, NY 11731
Community Programs Center of Long Island- Day Haven Adult Day Services
400 Sheep Pasture Road Port Jefferson, NY 11777 Phone: 631-476-9698 x213
2210 Smithtown Avenue Ronkonkoma, NY 11779 Phone: 631-585-2020 x207

Rirchwood Assisted Living Social Day Care Center

Gurwin Social Adult Day Program

68 Hauppauge Road

Commack, NY 11725 Phone: 631-715-2520

RES Home Care

1461 Lakeland Avenue, Ste. 12

Town of East Hampton Adult Day Care Center

128 Springs Fireplace Road

East Hampton, NY 11937 Phone: 631-324-6449

Town of Huntington Senior Day Care

423 Park Avenue

Huntington, NY 11743 Phone: 631-351-3293

Town of Southampton Adult Day Care

25 Ponquogue Avenue

Hampton Bays, NY 11946...... Phone: 631-728-1235 x4309

Town of Southold Senior Adult Day Care (Katinka House)

750 Pacific St.

Mattituck, NY 11952 Phone: 631-298-4470

Adult Day Health Care

Adult Day Health Care provides transportation and a full range of therapeutic services to functionally impaired, but home-bound individuals. Medical adult day care programs are licensed by the New York State Department of Health.

Bellhaven Center for Rehab &

Nursing Care

110 Beaver Dam Road Brookhaven, NY 11719

Phone: 631-286-8100 x 781

Brookside Adult Day Health Care Srvs.

7 Route 25A

Smithtown, NY 11787

Main Phone: 631-724-2200 ext. 313

Gurwin Adult Day Program

68 Hauppauge Road Commack, NY 11725

Phone: 631-715-2520

Islip Adult Day Health Services Prog.

575 Clayton Street

Central Islip, NY 11722

Phone: 631-234-0550

L.I. State Veterans Home

Adult Day Care

State University of NY at Stony Brook 1725 Brentwood Road, Bldg. 1

100 Patriots Road

Stony Brook, NY 11790

Phone: 631-444-8500

1-800-Day-Care

Maria Regina Adult Day

Health Services

Brentwood, NY 11717

Phone: 631-299-3069

San Simeon by the Sound **Adult Day Healthcare**

61700 Route 48

Greenport, NY 11944

Phone: 631-477-2110

Middle Island Adult Day Health

Services East

45 Rocky Point Rd.

Middle Island, NY 11953

Phone: 631-924-0700

St. Johnland Health Care Services

395 Sunken Meadow Road

Kings Park, NY 11754

Phone: 631-269-5800

MATURE WORKERS ASSISTANCE PROGRAMS

The Senior Community Services Employment Program (SCSEP)

The Senior Community Services Employment Program (SCSEP) is a federally funded employment training program that is designed to assist unemployed, low income individuals 55 years of age or older who are interested in re-entering the workforce. Community Service Employment is defined as part-time, temporary employment through which participants engage in community service and receive on the job training that can lead to unsubsidized employment. In Suffolk County, please contact the local SCSEP sponsor:

National Urban League of Westchester Phone: 631-464-4560 Mature Worker's Program of Long Island 600 Albany Avenue, Suite 6A Amityville, N.Y. 11701

The Suffolk County Department of Labor One-Stop Employment Center

The Suffolk County Department of Labor One-Stop Employment Center provides comprehensive employment services including access to services such as job listings, assessment of skill levels, employment search and placement assistance. For more information call:

The Suffolk County One-Stop Employment Center Suffolk County Department of Labor William J. Lindsay County Complex 725 Veterans Memorial Highway Hauppauge, New York 11788

Hours: Mon. - Fri. 8:30am - 4:00pm

Phone: 631-853-6600

OMBUDSERVICE

Trained and certified community volunteers advocate on behalf of nursing home and adult home residents and their families. These advocates are the link between the residents who are isolated from the mainstream of society and the community. Certified ombudspersons have legal access to the facilities at all times. They investigate residents' complaints and help resolve problems to assure quality of care for long term care residents. For information, call Family Service League at 631-470-6755.

EPIC (Elderly Pharmaceutical Insurance Coverage)

If you are 65 years of age or older, a resident of New York State, and you meet income guidelines, the New York State EPIC Program may save you money on your prescription needs. The program is state funded. For eligibility and enrollment, call EPIC at 1-800-332-3742 or at the website: www.heath.ny.gov/health_care/epic

FOSTER GRANDPARENT PROGRAM

The Foster Grandparent Program seeks to match low income volunteers 55+ with "at risk" children for 20 hours each week in a school setting. Activities range from reading, story-telling, tutoring, to playing games and listening. Volunteers receive a small stipend, a meal and transportation assistance. For further information, or to volunteer, call Federation of Organizations at 631-321-8229 ext. 1224, 1240 & 1241.

The Health Insurance Information, Counseling and Assistance Program (HIICAP)

HIICAP has been established to assist Medicare beneficiaries through the maze of health insurance paperwork. Assistance is available with the whole range of health insurance programs including Medicare, Medicare Advantage, Supplemental, and Part D Prescription Stand Alone Plans. Trained volunteers through Retired Senior Volunteer Program of Suffolk provide in person and

phone counseling to provide Medicare Beneficiaries and their families with the information and assistance necessary to purchase and appeal decisions about health insurance coverage.

HIICAP also provides information on low income and extra help programs such as EPIC and the Medicare Savings Program. For information and scheduling, call the HIICAP Helpline - RSVP Suffolk at 631-979-9490 ext. 18.

THE SENIOR COMPANION PROGRAM

Senior Companion volunteers help other adults live fuller, more independent lives. This remarkable program pairs healthy older individuals with seniors who are frail, homebound, or isolated. Companions offer friendship and support as they help their recipients remain in their own homes and live independently. For further information, or to volunteer, call Federation of Organizations 631-321-8229 Ext. 1206 & 1224.

HOME ENERGY ASSISTANCE PROGRAM (HEAP)

HEAP is a federally funded program that assists low-income New Yorkers with the cost of heating their home.

For information, current income guidelines, and benefit amounts, contact the Office for the Aging HEAP at 631-853-8326.

WEATHERIZATION ASSISTANCE PROGRAM (WAP)

The Weatherization Assistance Program (WAP) is a free program provided to low income Long Islanders, especially the elderly and disabled, to make their homes more energy efficient. An energy audit is conducted by a building analyst, using a variety of tests and tools, to determine the most cost-effective means of reducing energy consumption in the dwelling. Types of work that gets completed through this program includes but is not limited to insulation, air sealing, boiler/furnace upgrades, boiler/furnace clean and tunes, weather stripping, energy efficient windows and doors, etc. Call Community Development Corporation of Long Island at

631-471-1215 Ext. 102 & 155.

ELDER ABUSE

Elder abuse is a national problem affecting over one million older people. This abuse can be physical abuse, emotional abuse, financial exploitation, sexual abuse, or neglect by another individual. There are services available to help elder abuse victims. For non-emergency situations, the Suffolk County Office for the Aging can provide information and assistance to the victim. Adult Protective Services, which is a state-mandated program designed to assist adults 18 or older who are at risk, can be reached at 631-854-3232. There is also an Elder Abuse Counseling Program at the Victims Information Bureau of Suffolk (VIBS), 631-360-3730. VIBS also maintains a 24 hour hotline at 631-360-3606.

HOME EQUITY CONVERSION

Suffolk County residents, age 62 or older, may be able to utilize the equity in their homes by obtaining a Home Equity Conversion Mortgage (HECM). A HECM is a federally insured mortgage in which a homeowner can borrow money against the value of his or her home. The borrower can receive a lump sum, a monthly payment and/or a line of credit. No repayment of the mortgage (principal or interest) is required until the borrower dies or the home is sold. Counseling is essential to ensure that all parties understand the legal and financial obligations involved. For information and referral to organizations that provide the required counseling, call 631-853-8200.

SENIOR CITIZEN I.D. CARD

The Suffolk County Senior Citizen I.D. Card is issued free of charge to Suffolk County residents aged 60 and over. It is available upon proof of age and residence at many locations, including your local county legislator's office.

Many businesses offer discounts to seniors with a valid I.D. Card. Be sure to inquire at the time of purchase. The card is required for the reduced fare on the Suffolk County Bus System. Call the Info Line for the nearest I.D. Card location: 631-853-8200.

Suffolk NY Connects: Choices for Long Term Care

Suffolk NY Connects is a reliable source of information on all long term care options for older adults and consumers of all ages. The aim is to provide comprehensive, objective, information for individuals and their caregivers about home, community based and institutional long term care services and linkage to services and resources to meet their needs. Please call 631-853-8200 Monday through Friday, 8:30 am -4:30 pm.

MEDICAID APPLICATION ASSISTANCE

If you are over the age of 65 or certified disabled, Nassau Suffolk Hospital Council will help you apply for the following programs offered through New York State:

- Medicaid (for those 65 & older, certified blind or disabled.) ☐ Medicaid with a spend down.
- Medicaid for coverage of community-based long-term care services.
- Medicaid for institutionalized person who are applying for coverage of nursing home care.
- Medicaid buy-in for working people with disabilities program.
- Medicaid for institutional care in a nursing home.

Their NYS trained Application Assistance Enrollers are available at locations throughout Nassau and Suffolk Counties. If you want to meet with an Application Assistance Enroller, please call 631-656-9783 or visit their website at http://coverage4healthcare.org

BENEFITS COUNSELING

Counseling regarding programs and services for people 60 and over as well as assistance in securing entitlements is available from senior advocates at senior citizens centers, nutrition sites, and other community locations. For the schedule, call 631-853-8200 or visit our website at www.suffolkcountyny.gov/aging

NUTRITION PROGRAMS

There are over thirty Senior Nutrition Programs throughout Suffolk County. The congregate programs provide seniors with a nutritious mid-day meal and the opportunity to socialize. Limited transportation is available. Home delivered meals are available to eligible older residents age 60 or older. A client assessment is done to determine eligibility. Information and referral, nutrition education, nutrition counseling, recreation, and other supportive services are also available. A suggested voluntary contribution is accepted. For further information on the meal program, call 631-853-8227. Nutrition education and nutrition counseling are available to all who are 60 and over by calling 631-853-8232.

NUTRITION SITES BABYLON

Amityville Meals-on-Wheels
Catholic Charities Nutrition Program
147 Schleigel Boulevard
Amityville, NY 11701
631-789-5219 Home Delivered in Babylon, parts of Farmingdale, Greewlawn,
Commack, East Northport and Dix Hills.

North Amityville Senior Nutrition Program
48-C Cedar Road
North Amityville, NY 11701
631-789-3309 Congregate in Babylon, parts of Farmingdale, Greenlawn,
Commack, East Northport and Dix Hills.

Rainbow Center Senior Nutrition Program 293 Buffalo Avenue Lindenhurst, NY 11757 631-957-7526 Congregate Spangle Drive Senior Nutrition Program 438 Spangle Drive North Babylon, NY 11703 631-422-7610 Congregate

Tanner Park Senior Nutrition Program 2 Tanner Park Copiague, NY 11726 631-842-7773 Congregate

Wyandanch Senior Nutrition Program 28 Wyandanch Avenue Wyandanch, NY 11798 631-491-4889 Congregate

BROOKHAVEN

Bay Area Senior Nutrition Program
15 Herkimer Street
Mastic, NY 11950
631-281-7679 Congregate & Home Delivered

Gordon Heights Senior Nutrition Program
Faith Baptist Church
10 Teller Avenue
Coram, NY 11727
631-696-1671 Congregate & Home Delivered

Moriches Bay Senior Nutrition Program
Moriches Bay Recreation Center
313 Frowein Road
Center Moriches, NY 11934
631-451-9191 Congregate (Tues., Thurs. and Fri.)

Moriches Nutrition Program
9 Lake Avenue
P.O. Box 135
Center Moriches, NY 11934
631-874-3856 Home Delivered Meals in Eastern Brookhaven

Rose Caracappa Senior Citizen Cultural & Wellness Center 739 Route 25A

Mount Sinai, NY 11766
631-476-6442 Congregate & Home Delivered

Prime Time Home Delivered Meals
American Center for Senior Citizens
146 South Country Road - Suite 3
Bellport, NY 11713
631-286-7624 Home Delivered in Selden, Centereach, Farmingville, Medford, Patchogue, North Patchogue, East Patchogue and Bellport

EAST HAMPTON

East Hampton Senior Nutrition Program 128 Springs Fireplace Road East Hampton, NY 11937 631-324-6711 Congregate

HUNTINGTON

Huntington Senior Nutrition Program
423 Park Avenue
Huntington, NY 11743
631-351-3253 Congregate 631-421-1273 Home Delivered

Suffolk Y Jewish Community Center Senior Nutrition 74 Hauppauge Road Commack, NY 11725 631-462-9800 Ext. 147 Congregate - Kosher

ISLIP

Family Residences and Essential Services (FREE) Senior Nutrition Program 10 Third Avenue
Brentwood, NY 11717
631-434-3481 Ext. 316 Congregate

Caesar Trunzo Senior Nutrition Program
16 Second Avenue
Brentwood, NY 11717
631-436-6072 Congregate 631-224-5340 Home Delivered

East Islip Joyce Fitzpatrick Senior Nutrition Program
50 Irish Lane
East Islip, NY 11730
631-224-5396 Congregate 631-224-5340 Home Delivered

Oakdale Senior Nutrition Program
Ockers Gardens Housing
963 Montauk Highway
Oakdale, NY 11769
631-472-7023 Congregate
631-224-5340 Home Delivered

Ronkonkoma Senior Nutrition Program
299 Rosevale Avenue
Ronkonkoma, NY 11779
631-467-3324 Congregate 631-224-5340 Home Delivered

St. Ann's Garden Senior Nutrition Program
Catholic Charities Nutrition Program
80100 2nd Avenue
Brentwood, NY 11717
631-789-5219 & 631-952-5411
Congregate (Tues. & Thurs.) Served at 2:00 p.m.

St. Paul's Garden Senior Nutrition Program
Catholic Charities Nutrition Program
702 St. Paul's Court
Brentwood, NY 11717
631-789-5219 Congregate (2nd Wednesday of the month served at 2:00 p.m.)

West Islip Senior Nutrition Program
90 Higbie Lane
West Islip, NY 11795
631-893-8932 Congregate 631-224-5340 Home Delivered

Central Islip Senior Nutrition Program 555 Clayton Avenue Central Islip, NY 11722 631-436-6045 Congregate

RIVERHEAD

Riverhead Senior Nutrition Program
60 Shadetree Lane
Aquebogue, NY 11931
631-722-3200 Congregate & Home Delivered

SHELTER ISLAND

Shelter Island Senior Nutrition
Presbyterian Church Hall
Route 114
Shelter Island, NY 11964
631-749-0805 Congregate (Mon. & Fri.)
& Home Delivered (Mon., Wed. & Fri.)

SMITHTOWN

Smithtown Senior Nutrition Program
420 Middle Country Road
Smithtown, NY 11787
631-360-7616 Congregate & Home Delivered

Supper Club 60 Senior Nutrition Program
Zan's Kosher Deli & Restaurant
135 Alexander Avenue
Lake Grove, NY 11755
631-979-8770 Congregate (Mon. - Thurs. only: 3:00 – 4:30)

SOUTHAMPTON

Bridgehampton Senior Nutrition Program
Southampton Community Center
585 Sag Harbor Turnpike
Bridgehampton, NY 11932
631-537-3027 Congregate & Home Delivered

Flanders Senior Nutrition Program
Southampton Community Center
655 Flanders Road
Flanders, NY 11901
631-702-2375 Congregate & Home Delivered

Hampton Bays Senior Nutrition Program
Southampton Community Center
25 Ponquogue Avenue
Hampton Bays, NY 11946
631-728-1235 Congregate & Home Delivered

Southampton Shinnecock Senior Nutrition Program Shinnecock Family Preservation Center Church Street Shinnecock Hills Indian Nation Southampton, NY 11969 631-728-1235 Home Delivered

Westhampton Library
7 Library Avenue
Westhampton, New York 11977
631-728-1235 Congregate

SOUTHOLD

Southold Senior Nutrition Program
750 Pacific Street
Mattituck, NY 11952
631-298-4460 Congregate & Home Delivered

Voluntary/Non-Profit Nutrition Programs

In addition to the Nutrition Programs operating under contract with Suffolk County Office for the Aging, there are several operated by non-profit agencies. Please contact them directly for information.

Three Village Meals-on Wheels, Inc.

P.O. Box 853Stony Brook, NY 11790(E. Setauket, Setauket, Stony Brook, Terryville, Port Jefferson, Miller Place, Mt. Sinai, North Selden, North Coram and North Centereach) 631-689-7070

East Hampton Meals-on-Wheels, Inc.

33 Newtown Lane East Hampton, NY 11937 631-329-1669 (Weekend meals available)

Montauk Community Senior Nutrition Center

240 Edgemere StreetMontauk, NY 11954631-668-1023 Congregate

For additional information regarding Food Pantries and Soup Kitchens please call 631-853-8200 or visit our website at www.suffolkcountyny.gov/aging

TOWN SENIOR CITIZEN DIVISIONS

For information regarding senior citizen centers, senior clubs and locations, contact the individual town senior citizen divisions.

BABYLON	631-464-4340
BROOKHAVEN	631-451-9191
EAST HAMPTON	631-324-6711
HUNTINGTON	631-351-3253
ISLIP	631-224-5340
RIVERHEAD	631-727-3200 x 290
SHELTER ISLAND	631-749-1059
SMITHTOWN	631-360-7616
SOUTHAMPTON	631-728-1235
SOUTHOLD	631-298-4460

RESIDENTIAL REPAIR

Various small household maintenance and repair tasks are performed by senior craftsmen for the frail elderly. Participants are required to pay for the cost of materials. For further information, call the Town Senior Citizen Division:

Babylon	631-464-4340
Brookhaven	631-451-9092
East Hampton	631-329-6939 X 7209
Huntington	631-351-3253
Islip	631-224-5424
Riverhead	631-727-3200 X 736
Shelter Island	631-749-0291
Smithtown	631-360-7616
Southampton	631-728-1235 x4306
Southold	631-298-4460

For larger housing rehabilitation needs which are beyond the scope of the residential repair program, inquire at your town Community Development Office.

RECREATION PROGRAM

The Suffolk County Office for the Aging hosts a luncheon to celebrate Older Americans month each year in May. For more information, call 631-853-8200.

Suffolk County Parks Information:

Hiking, camping, boating, fishing, golfing, horseback riding, hunting, swimming and picnicking may be enjoyed at the Suffolk County parks. Several park facilities are accessible to the disabled. For specific information such as listings of parks, brochures, permits (where necessary) and general information regarding County parks, call the Suffolk County Department of Parks, Recreation & Conservation at 631-854-4949. All reservations are done online at www.suffolkcountyny.gov/parks

*Many fees to use the park facilities are discounted for senior citizens on weekdays, upon proof of age and residency. Every person using Suffolk County Parks must have a valid Suffolk County Green Key Card.

*Green Key Cards may be purchased at the Suffolk County Department of Parks. The current rate for Suffolk County senior citizens is \$15.00 for three years and two valid forms of ID are needed.

*All Suffolk County residents who have a valid Green Key Card with disabled status are entitled to free weekday admission to most County Parks and reduced fees for some activities. To obtain the Green Key Card, an application must be filled out on site at any of the County Golf Courses, Campgrounds, Major Parks or the Parks Administration Office in West Sayville. The Suffolk County Office for People with Disabilities also issues an I.D. card for disabled residents that can be used to obtain a discounted Green Key Card. For more information, please call at 631-853-8333 (voice) or 631-853-5658 (TTY).

For further information, call 631-854-4949.

New York State Parks

New York State Parks offer certain discounts through the admission programs listed here.

Empire Passport

The empire passport is your key to all-season enjoyment at New York State Parks, Passports are available for different lengths of time, choose from: one year, multiple-year or, the Lifetime Empire Passport. All Empire Passports provide unlimited day use vehicle entry to most state parks and recreation facilities.

Patriot Plan Benefit

A member of the New York State Militia or any branch of the New York State National Guard or military reserves who is currently serving on active duty in support of the war on terrorism is eligible for one free Empire Passport for use by his or her immediate family during deployment and/or for his or her own use when returning home.

Golden Park Program

If you are a New York State resident 62 or older you may obtain free vehicle entry into state parks on non-holiday weekdays.

Access Pass

The Access Pass permits residents of New York State with disabilities free or discounted use of state parks, historic sites and recreational facilities.

Lifetime Liberty Pass

The Lifetime Liberty Pass permits New York State veterans with a 40% or greater service-connected disability discounted use of state parks, historic sites, and recreational facilities.

Disabled residents may obtain a NY State Access Pass for free admission to State parks and beaches. For eligibility requirements and information on benefits for the Access Pass, please call 518-474-2324 or go to the website: nysparks.com or parks.ny.gov

TRANSPORTATION

Bus service throughout Suffolk County is provided on 52 main and feeder lines. Reduced fares are available to seniors, veterans and the disabled with a valid I.D. Card. For additional information call the Public Transportation Information Center at 631-852-5200. (www.sct-bus.org) Personal Care Attendants are free when traveling with a disabled passenger.

Essential Transportation

This program provides transportation for seniors who have no other means of transportation to a variety of essential services such as medical appointments, Social Services, Town Hall and shopping. Each Town has their own guidelines since service is limited. Please call your town for specific information. Reservations are required.

 Town of Babylon:
 631-422-7618

 Town of Brookhaven:
 631-451-9081

 Town of East Hampton:
 631-324-4443

 Town of Huntington: Hart Bus
 631-427-8287

 Town of Islip:
 631-224-5686

Town of Riverhead: 631-722-4444 ext. 290

Town of Shelter Island: 631-749-1059

Town of Smithtown: 631-265-8811/8826

Town of Southampton: 631-728-1110 Town of Southold: 631-298-4460

<u>SCAT</u> (Suffolk County Accessible Transportation) — provides curb-to-curb service to individuals with disabilities. You are eligible to ride SCAT if you have permanent or temporary disabilities that prevent you from using regular Suffolk Transit public bus service. Once registered with SCAT, you will be issued an ID card and number, which will allow you to use SCAT. For applications and information, call: 631-853-8333 (voice) or 631-853-5658 (TTY) weekdays, 9:00-4:30 PM. The fee is \$4.00 exact change each way.

TELEPHONE REASSURANCE

For persons over age 60 who live alone, daily telephone contact is important to assure good health and emotional well-being. Often these telephone calls are an elderly person's primary contact with the outside world. The Retired and Senior Volunteer Program (RSVP) publishes a newsletter, "Getting Things Done", containing information on volunteer activities and special events. To inquire about these services or to volunteer, call the service provider in your area:

631-979-9490 ex. 21
631-267-8371
631-464-4340
631-451-9191
631-351-3253
631-749-1059
631-728-1235

LEGAL ASSISTANCE

Legal Advice and representation is provided without charge to residents of Suffolk County who are 60 years of age or older. Priorities include housing and homelessness, public benefits and income matters, the rights of patients in nursing homes, and access to health care issues. For more information, please call Touro Law Senior Citizen's Program 631-761-7470.

SERVICES AND ADVOCACY FOR GAY, LESBIAN, BISEXUAL, TRANSGENDER (GLBT) ELDERS- LONG ISLAND (SAGE-LI) is a

not-for-profit organization dedicated to meeting the unique needs of the Long Island GLBT older adult community by providing education, advocacy, and social support services. SAGE-LI creates a safe space for GLBT older adults and offers weekly Mingles, monthly outings to restaurants and museums, Health Education Series, bi-monthly dances, entitlement and benefit counseling through Suffolk County Office for the Aging, as well as other social, recreational, and supportive services that create rich social networks for GLBT older adults. For information call SAGE 631-665-2300.

CHRONIC DISEASE SELF MANAGEMENT-"Living Healthy with Better Choices"

80% of seniors over 60 have at least one chronic condition which can range from obesity/diabetes to heart disease. This evidence-based six week series of workshops, developed by the University of Stanford, is taught locally by certified Peer Leaders. The workshop series is designed to enable participants to manage their chronic conditions by nutrition, self-awareness, exercise, relaxation techniques and peer support, resulting in fewer ER visits and less hospitalizations. The workshop holds a maximum of 20 participants. For information on this program call the Retired Senior Volunteer Program of Suffolk at 631-979-9490 ext.16

A MATTER OF BALANCE-'Living Healthy with Better Choices'

This evidence based program is for adults 60 and over who are ambulatory, able to problem solve, concerned about falling, interested in improving flexibility, balance and strength, who may have fallen in the past, and have restricted their activities because of concerns about falling. It is taught by two certified Coaches. The workshop meets either once a week for eight weeks or twice a week for four weeks. The workshop holds between 8-12 participants. For more information on this program call the Retired Senior Volunteer Program of Suffolk at 631-979-9490 ext. 16

VOTER REGISTRATION

The Suffolk County Office for the Aging is a designated voter Registration site. For more information or to obtain a voter registration application, please call 631-853-8200 or contact the Suffolk County Board of Elections at 631-852-4500 or visit their website at www.suffolkvotes.com

HELPFUL INTERNET SITES FOR SENIORS

www.acl.gov Administration for Community Living Website directs you to local

and regional agencies for senior services. It connects you to your

local area agency on aging

www.adrcinc.org The Alzheimer's Disease Resource Center provides a variety of

programs and services for people with Alzheimer's Disease or for families, direct care professionals and health care

professionals.

www.alz.org Alzheimer's Association. Information about caring for a loved one

with Alzheimer's. Tips available on coping, bathing, financial planning, and medical insurance. Site can be translated into

several languages.

www.alzfdn.org Toll-Free Helpline, staffed by licensed social workers seven days a

week, which can we reached at 866-232-8484. Also available is a National Memory Screening Program, which is instrumental when it comes to early detection. People can learn about that program by

visiting https://alzfdn.org/memory-screening/.

www.benefitscheckup.org National Council on the Aging (NCOA) website. Benefits

Checkup is a free, easy-to-use service that identifies federal and state assistance programs for older Americans. Older adults and family members can quickly identify programs and learn what benefits are available. Information given is completely

confidential.

www.brightfocus.org

BrightFocus Foundation is a nonprofit organization supporting research and providing public education to help educate brain and eye diseases, including Alzheimer's disease, macular degeneration, and glaucoma. We are working to save mind and sight.

www.caregiver.org

The Family Caregiver Alliance website features specialized information on Alzheimer's disease, stroke, traumatic brain injury, Parkinson's disease, ALS and other disorders and long-A Resource Center includes an online term care concerns. support group and online caregiver consultation. provides support to family caregivers.

www.caregiverslibrary.org Resource library for caregivers.

www.eldercare.acl.gov

Eldercare Locator is a public service of the US Administration Local information, referral resources and contact information for state and local agencies.

www.gmhfonline.org

The Geriatric Mental Health Foundation was established by the American Association for Geriatric Psychiatry to raise awareness of psychiatric and mental health disorders affecting the elderly, eliminate the stigma of mental illness and treatment, promote healthy aging strategies, and increase access to quality mental health care for the elderly.

www.healthfinder.gov

When making decisions about your health, it's important to know where to go to get the latest, most reliable information. healthfinder.gov a website managed by the US Department of Health and Human Services has resources on a wide range of health topics.

www.health.ny.gov

New York State Department of Health website has Information about services available in New York State including: Nursing Home and Hospital Profiles, Medicaid, Medicare Part-D, EPIC (Prescription Protection for Senior's), forms, and links to other information sites.

www.medicare.gov

Offers a complete guide on Medicare, including Nursing Home Compare, which posts national survey reports on all homes and allows you to compare them, and a comparison guide on managed care plans.

www.mybenefits.ny.gov

My Benefits is the fast and easy way to find out about many health and human services programs and how to apply for them. Information on programs such as Food Stamps, HEAP, WIC, Medicaid, EPIC, and Veterans Affairs.

www.nyconnects.ny.gov

Finding the right long term services and supports to help you can be very confusing. NY Connects: Choices for Long Term Care is your trusted place for information and assistance about long term services and supports. This website provides a tool to search for general information on different types of long term services and supports.

www.nextstepincare.org

Provides information and advice to help family caregivers and health care providers plan safe and smooth transitions for patients.

www.caregiveraction.org

Education, peer support and resources for family caregivers. The Caregiver Action Network serves a broad spectrum of family caregivers ranging from the parents of children with special needs, to families and friends of wounded soldiers: from a young couple dealing with a diagnosis of MS, to adult children caring for parents with Alzheimer's disease.

www.nyspltc.org

Comprehensive information about long term care insurance, and the New York State Partnership program.

www.lgbtnetwork.org

Provides services and advocacy for Gay, Lesbian, Bisexual, and Transgender Elders.

www.ssa.gov

Social Security Administration website includes information on Social Security Retirement, Survivor's Benefits, Disability Insurance, and Supplemental Security Income (SSI). Website answers many questions.

www.va.gov

The US Department of Veterans Affairs website. This website describes a full range of benefits, eligibility and contact information. It also has descriptions of medical services.

SUFFOLK COUNTY OFFICE FOR THE AGING POLICY ON DISCRIMINATION IN AGENCY SERVICES AND SERVICE DISCRIMINATION COMPLAINT PROCEDURES

Issued 9/2020 Reviewed 9/2020

SUBJECT:

Policy on nondiscrimination in County services and service discrimination complaint procedures to address external complaints of discrimination in the Suffolk County Office for the Aging (SCOFA) on the basis of race, color, national origin, disability, gender, or age in services that receive Federal Financial Assistance.

POLICY:

- 1. SCOFA staff, programs and services shall not discriminate on the basis of race, color, national origin, disability, gender, or age.
- 2. All Beneficiaries, regardless of race, color, national origin, disability, gender, or age shall be afforded equal access to the benefits of Federal Financial Assistance received in any form, including grants, technical assistance, loans, land and contracts, either directly or indirectly.
- 3. Nondiscrimination protection extends to prohibit discrimination against populations that are not proficient in English, as described in SOP- B-07. The County Language Access Plan described in Suffolk County Executive Order No.10-2012 shall be followed.
- 4. SCOFA's current methods of communication with Suffolk County residents and Beneficiaries shall be used to publicize the County's External Nondiscrimination Policy and Service Discrimination Complaint process.
- 5. Retaliation is strictly prohibited. No SCOFA staff shall intimidate, threaten, coerce, or discriminate against any individual, complainant, or witness for the purpose of interfering with any right or privilege conferred by Title VI and Other Nondiscrimination Statutes or an investigation of a violation thereof.